

Data protection for partner companies

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Data controller

UNIÓN DE CRÉDITOS INMOBILIARIOS S.A. CREDIT FINANCE ESTABLISHMENT (hereinafter referred to as “UCI”).

Calle Amaltea 32, 1ª planta. 28045 Madrid.

Data Protection Officer: dpo@uci.com

Why and for what purpose do we process your data?

UCI will process your personal data in order to manage the business relationship that you have with our company, in accordance with the commercial agreement formalised with UCI.

In addition, UCI may process your data in order to provide you with information on its products and services which may be of interest to you, as well as to find out your opinion about aspects relating to our business relationship. In the latter case, it is possible that your voice may be recorded through a telephone call, in which case we will always first inform you of this circumstance.

How long will we keep your data?

We will only keep your data for the purpose for which they were collected and for the statute of limitations period of any actions resulting from the data processing carried out. The data may also be made available to the courts of justice, the Department of Public Prosecutions or the responsible public authorities.

To whom will we disclose your data?

UCI will only disclose your data to:

1. Public bodies, state security forces, the Spanish Data Protection Agency, judges and courts and, in general, any relevant authorities, when UCI is legally bound to disclose them.
2. UCI will collaborate with third-party service providers who may have access to your personal data and will process the aforementioned data in the name and on behalf of UCI in order to fulfil the purpose for which they were collected.

UCI follows strict criteria for the selection of service providers in order to meet its data protection obligations. It also undertakes to enter into the relevant data processing agreement with service providers, by virtue of which the following obligations, among

others, will be placed on the providers: implementing appropriate technical and organisational measures; processing the personal data for the agreed purposes and only acting on the instructions received from UCI; and deleting or returning the data to UCI once the provision of services has ended.

How have we obtained your data?

The personal data that UCI will process include your name, surname(s), family details and contact information (such as your telephone number, email address, postal address, etc.); other financial, academic or professional data, commercial information and information on goods and services transactions; or any other information which you may have provided to us by virtue of the business relationship that you have with UCI.

What rights do you have when you provide us with your data?

- The data subjects have the right to obtain confirmation of whether or not UCI is processing personal data concerning them and, if this is the case, to access their personal data, as well as requesting rectification of any inaccurate data or, where appropriate, requesting deletion of the data when, among other reasons, they are no longer required for the purposes for which they were collected.
- Under certain circumstances, the data subjects may request the restriction of processing of their data, in which case we will only keep the data in order to exercise or defend legal claims.
- Under certain circumstances and on grounds relating to their particular situation, the respondents may object to the processing of their data. In such a case, UCI will stop processing the data, except on legitimate grounds or in order to exercise or defend possible legal claims.
- Where appropriate, the data subjects may request the portability of their data in order for them to be sent directly to the designated entity.
- The data subjects may henceforth withdraw the consent given to data processing at any time.
- You will be able to exercise these rights by sending an email to privacidad@uci.com or writing to Post Office Box 1160, 28080, Madrid.
- The data subjects may make a claim to UCI and/or the Spanish Data Protection Agency (as the responsible data protection Control Authority), in particular when they have not been able to satisfactorily exercise their rights, by writing to privacidad@uci.com or through the website <https://www.agpd.es>

To whom can you make your claims?

The data subjects will always be able to contact the Data Protection Officer of the UCI Group.

They can also make a claim to the Spanish Data Protection Agency if they do not agree with the response received from UCI. The information you need is available on its website: www.agpd.es